



DIVRS

Darebin Information,
Volunteer & Resource Service

Annual Review 2015

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DIVRS acknowledges the Wurundjeri people who are the Traditional Owners of the land we work from. DIVRS also thanks and acknowledges their Elders, past and present, for their assistance.



Published by Darebin Information Volunteer and Resource Service

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Darebin Information Volunteer and Resource Service is Incorporated under the Incorporated Associations Act 1981. It was formerly called Northcote Community Information and Support Service, and Northcote Citizens' Advice Bureau and Information Centre No. A0020287B. It is endorsed as a Deductible Gift Recipient under the Income Tax Assessment Act 1997, ABN 80 927 699 259. All photos © DIVRS 2015



Purpose

DIVRS is a not-for-profit community based charitable organisation, that through a variety of services:

Provides resources and support to low income Darebin residents who experience financial stress or crisis.

Our aim is to strengthen their financial independence and increase resilience.

Deliver programmes which advance the education and skills development of disadvantaged and other Darebin residents.

Promote social inclusion and strong networks through the operation of a volunteer resource service that provides opportunities for volunteer participation in Darebin.

DIVRS offers a service that is:

- Free
- Confidential
- Impartial
- Independent
- and recognises clients' rights to make their own decisions



Values

Our values become the guiding principles for our daily interactions and implementation of strategy

Resilience

Our ability to bounce back, strengthening through growth and knowledge

Fearless

Being bold, unafraid to take risks, active and being courageous

Collaborative

Working together with all people and organisations to achieve shared goals

Respect

Recognising and valuing each other and the contributions everyone makes

Social Equity

Distribution of resources based on need

Governance & Staff

Chair - David Redfearn

Deputy Chair - Philip Smalley

Secretary - Constantine Hatzi

Treasurer - Vanessa Liang

Finance Sub-Committee - Elizabeth Billings

Manager - Freedom Preston-Clark

Caseworker / NLS Programme Leader - Fionnuala Nugent

L2P Programme Leader - Lesley Galbraith

Urban Food Programme Leader - Martin O'Callaghan

Urban Food Project Administrator - Kirti Mills

Volunteer Resource Programme Leader - Sally Mendes

NLS Project Worker - Rosemary Finn

Bookkeeping - Evan Butterworth



Report from the Chair

It is with great pleasure, on behalf of the Committee of Management, that I present this year's Annual Review to our Members.

Firstly I would like to pay tribute to long standing committee member Phil Smalley who is leaving our committee after many years dating back to the days of the Northcote Citizens' Advice Bureau in the late 1980s. Phil has given inestimable service to DIVRS and its predecessors and we wish him well for the future although he thankfully won't be leaving us completely as he will be staying on as a volunteer counsellor.

I would also like to thank Freedom Preston-Clark the DIVRS manager, who has helped DIVRS continue to be a viable, relevant and an expanding service to our community. Freedom has worked tirelessly to establish DIVRS reputation in our community and has gained enormous respect from the DIVRS staff and our sector partners. One of her fantastic achievements this year was the continuing development of the Urban Food Program and securing a substantial grant from the Lord Mayor's Charitable Foundation to scope and implement the activities. Another achievement was ensuring that our Emergency Relief Program continued to operate effectively in the face of reduced funding.

My heartfelt thanks also to our hard working Committee of Management, Con Hatzi, Liz Billings, Vanessa Liang and Phil Smalley. Their wonderful support and dedication, regularly offering their time, and vast expertise has been invaluable.

A special thanks to our major partners Darebin City Council; without their support DIVRS would not be the community resource it is today. Also the Department of Social Services, CISVic, Vic Roads, Good Shepherd and all our donors, who allow the Darebin citizens opportunities to fully engage in the community.

Last but not least the Committee would like to mention the hard work done by the DIVRS volunteers who give up their time, skills and energy to assist those in need in our community.

David Redfearn (OAM)





Report from the Manager

DIVRS programmes have grown from strength to strength and it is demonstrated in the retention of volunteers and increased outcomes. DIVRS has had a surge in participation among volunteers and a movement between programme areas. The programmes are reporting a greater sense of enjoyment in the workplace and among colleagues and self determination leading to expansion of volunteer hours and roles. This is a manager's dream as it is a strong indicator of high performing teams and a place where our values are lived.

Thank you to all our volunteers, members, staff and our partners for their valued contribution, commitment and care for each other. Our success is a reflection of your work with DIVRS.

The Committee of Management and staff have worked unwaveringly over the past 2 years to achieve its focus of creating a strong financial base. Our finance committee members have provided the organisation with a more secure financial future. No mean feat when DIVRS had up to 56% funding loss through federal budget cuts to our sector.

Successfully the organisation has remained open 5 days a week and continues delivering emergency relief after these losses. Setting a performance target of continuing to be accessible to at least 60% of emergency relief (ER) visitors, DIVRS predictably saw a 39.7% drop of visits, but only a 2.3% decrease in ER assistance provided.

The new emergency relief structure and service has been delivered since 1 May, with ER appointments reduced by half, case work appointments doubled and food parcel appointments expanded. DIVRS secured new funds to elevate fresh food and infant formula, freeing up some costs to families and responding to the requests from visitors about what they needed. Through partnerships of new and existing allies, DIVRS has achieved significant progress in Urban Food development, creating greater alignment of our work with strategic objectives in Darebin.

Sadly this year we say goodbye to long serving staff, Lesley Galbraith and Sally Mendes, both moving on to new opportunities with their partners. We have been so very lucky in the staff we attract and we will continue to employ highly engaging and talented people such as the new staff member in our Urban Food Programme, Kirti Mills.

The year ahead brings with it a focus on our volunteer and programme development, investing in programmes that improve equitable access for vulnerable people and increase our quality of engagement.

I've said it for the past 2 years, and while it continues to be true I will say it again. It is an absolute pleasure to serve this community and its passionate organisation.

We are made with potential, we see potential in our community and we will realise our potential with continual effort and courage.

Freedom Preston-Clark



DIVRS

Life Learners

DIVRS offers volunteers the opportunity to develop skills through training, mentoring and formal education

"Education is the kindling of a flame, not the filling of a vessel."

Socrates

EACH VOLUNTEER

HAS ASSISTED IN PROVIDING
TRAINING, INDUCTION,
MENTORING IN THEIR RESPECTIVE
ROLES WITH OTHER VOLUNTEERS

5 STUDENT PLACEMENTS

COMM SERVICES WORK DIP
CERT III COMM SERVICES
SOCIAL WORK BA
SOCIAL WORK M

5 VOLUNTEERS

WENT INTO PAID WORK
RELATED TO THEIR FIELD OF
VOLUNTEERING WITH DIVRS



24 VOLUNTEERS

COMPLETED TRAINING:
6 - ASSESSMENT AND
PROVISION SERVICE TO CLIENTS
WITH COMPLEX NEEDS
1 - SWITCH ON ENERGY
6 - DSS DATA PORTAL
3 - TENANCY RIGHTS
8 - PRUNING AND
MAINTENANCE

4 VOLUNTEERS

UNDERTOOK TERTIARY
STUDY IN THE FIELD THEY
WERE VOLUNTEERING
WITH DIVRS

11 MENTORS

COMPLETED VIC ROADS
DRIVER TRAINING

DIVRS assisted six
secondary students
looking for Duke of
Edinburgh Award
volunteer placements



DIVRS hosted five medical reception
course students through the
development of the new Reception
role and all five students secured paid
work after completing their placement

Emergency Relief

FOOD A HUMAN RIGHT

Everyone has the right to a standard of living adequate for health and well-being

UDHR Article 25

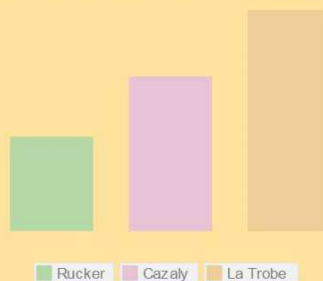
Emergency Relief Annual Budget

48,600



Wards

Our ER Clients live here



Emergency Relief Total Visits

1311 residents visited at least once



visitors have their say

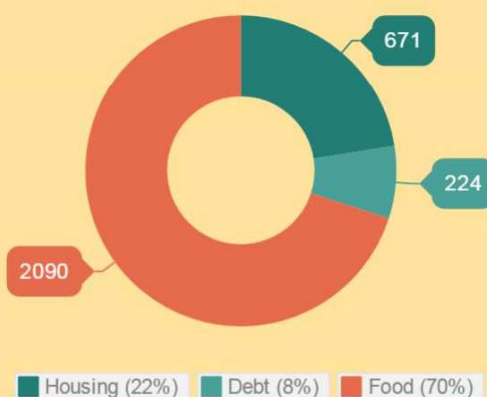
"I'm happy with DIVRS because you offer food more often in comparison with some other organizations that only provide food rarely. The fresh bread is great too."

"It's great what you do with limited resources."

"You're good listeners, thank you for informing me about other services provided by DIVRS"

"I found them very helpful, I feel more satisfied nowadays compared to last year"

needs & assistance

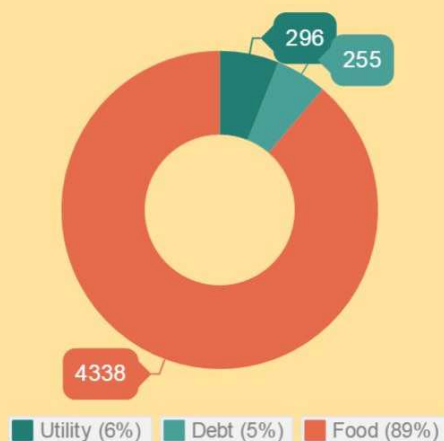


Need

3 main reasons for seeking assistance

Assistance

3 top types of assistance provided



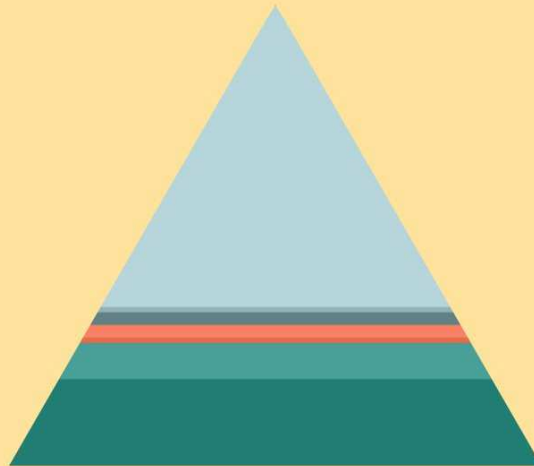


DIVRS undertook a visitor satisfaction survey and alongside visitor feedback in the Emergency Relief service, introduced new services (whilst under the constraints of reduced federal support), such as, dedicated case work, new infant formula, increase of fresh food, access to copying, printing and computers



Other languages:
 Hungarian, Farsi, French, Indian,
 Tongan, Kinda, Croatian, Cerio,
 Urdu, Somali, Schali, Peruvian,
 Romanian, Bosnian, Kurdish,
 Lebonese, Maori, Persian,
 Tagalog, Tamil, Turkish,
 Sudanese, Cantonese

Visitor Languages



■ Arabic (19%)
 ■ Greek (8%)
 ■ Hindi (1%)
 ■ Italian (3%)
■ Mandarin (3%)
 ■ Vietnamese (1%)
■ Other: Hungarian, Farsi.. (65%)



■ Aboriginal
 ■ Torres Strait
 ■ Both

"The way things have changed has been tough, its harder to get an appointment, but the more fresh food is great." ER Client, May 2015



"Its hard just getting here but the people are pretty friendly." ER Client March 2015

A total of 2,827 people accessed fresh food through DIVRS Emergency Relief service

*fresh food is fruit, vegetables, milk, meat, eggs and bread at various times in the week



Everyone has the right to education

UDHR Article 26

Learners

72



Matches

90



Licences

22



Learners say...

"You are not just helping an individual, rather a whole family. I can now take my Mum shopping"

"Through the driving experiences we need, and have learnt many life lessons i.e. be patient, stay positive regardless and mistakes can be made but we are to always learn from it and move on"

"I have gained a lot of experience – both social and 'hands on'. I have also become more confident as a result of my success"



Mentors say...

"It (volunteering) has given me an appreciation of the difficulties that young people face in their lives today... I have learnt that young people have a lot to contend with on a day to day basis, especially if they are isolated from their family... I have been surprised at the resilience of my learner driver"

No Interest Loans Scheme



Public Housing Residents

58 %

Loans

64

Total Capital

\$41,000

"NILS is the best thing that ever happened to me. I am in control." 4th time Recipient



When getting the big items

feels impossible

NILS can help

"This is going to change my life. I have never owned anything before." 1st time Recipient

Refrigerators * Washing Machines *
 Computers * Bed * Lounge Suite *
 Heating/Cooling * Car Registration * Repairs *
 Certification Training * Reading Glasses



URBAN FOOD

Darebin Fruit Squad Grafting the Urban Orchard Backyard Basics

116

Households

270

Fruit Trees

\$15627

Value of Fruit

GRAFTED

100

APPLE TREES



Urban Food is contributing an integrated response to improving local food production to bring positive benefits to the social built, natural and economic environment



The Fresh Food area is designed to improve access to nutritious food for vulnerable members of the community



The Backyard Basics is a practical project that co-creates, educates and disseminates fresh produce from DIVRS' backyard. It is a volunteer driven activity that includes community members to learn and share skills in gardening



The Darebin Fruit Squad train volunteers to harvest excess fruit from backyard fruit trees in Darebin and redistribute fruit that would otherwise be wasted to those experiencing financial hardship

FACTS ABOUT US



FROM OVER 930 ASSISTED ENQUIRIES TO VOLUNTEER IN OUR COMMUNITY, THE MAJORITY WERE WOMEN AND THOSE FROM A CULTURALLY AND LINGUISTIC DIVERSE BACKGROUND

156

VOLUNTEERS AT DIVRS



ALTHOUGH THIS PERIOD DID NOT SEE AS HIGH AN INCREASE IN VOLUNTEER NUMBERS AS LAST YEAR, WE DID SEE A SIGNIFICANT



VOLUNTEER HOURS WERE DONATED



INCREASE IN PARTICIPATION, DEMONSTRATING VOLUNTEERS COMMITMENT AND DIVERSITY OF ROLES WITHIN DIVRS

PER WEEK VOLUNTEERS GIVE

2 – 15 HOURS



Our Volunteers

Adrian Lozzi * Ahmad Neshabe * Albina Delsanto * Alfred Poulos *
Alice Leather * Amalia Galletti * Ann McDonald * Anna Twining *
Anne Stevens * Annika Seidel * Barbara Winter * Ben Holland *
Bethel Caple * Bojana Stankovic * Brian Johnstone * Bronwyn
Hofert * Carmel Brennan * Carole Romeril * Caroline Piva-Giblett *
Cathy Arter * Cheryl Davies * Christina Mitrovich * Chuk Ekeocha *
Constantine Hatzi * Craig Walters * David Arche * David Methven *
David Redfearn * David Tongs * Dawn Lowery * Debbie Bray *
Elizabeth Billings * Emma Bence * Eric Choi * Fred Falvo * Geoff
Toll * Gwenda Prince * Hannah Pennington * Heda Ruzic * Helen
Wills * Ian Peters * Ian Williamson * James Cameron * Janice Hoy
* Jennifer Kidd * Jodie Williams * John Coppola * John Pinniger *
Joy Banerji * Jude Oakley * Justine McDonough * Karen O'Rourke *
Kate Burns * Kate Patrick * Katherine Mackay * Kathryn Bolger *
Kay Morrison * Keiran Simpson * Kim Hatzi * Kim Lockie * Kirti Mills
* Laurie Eaton * Liam Kelly * Lorraine McCallum * Louise Harvey *
Malcolm Rust * Manisha Raj * Manuel Goncalves * Marcus Luke *
Marie-Louise Drew * Mark Surman * Maxienne Tritton-Young *
Mayken Miller * Melinda Mulherin * Michael Nowara * Michele
Fatone * Mohammad Syazree Abd Halim * Neil Thomas * Nockie
Le * Paola Rossini * Patrizia Falco * Paul Daly * Paul Leech * Paul
Leech * Peter Gunn * Peter Muskens * Peter Ryan * Phil Croker *
Philip Bouchier * Philip Mitchell * Philip Smalley * Priyantha
Wirasekara * Rachel Carlisle * Rhonda Otto * Rick Edwards * Rob
Morwood * Robin Steward * Roger Cripps * Ron Barbour *
Rosemary Finn * Roy Burns * Russell Morrison * Sakib Kazi * Sam
Arter * Sam Ferraro * Samantha Pierce * Sanam Torab Tarki *
Sarah Holloway * Seng Tan * Shari Cohen * Shikha Makker *
Simon Jane * Sophia Pappas * Steven Quach * Susan Chong *
Susan Pinchbeck * Terry Daly * Tessa Vanderzee * Thomas
Olejniczak * Thomas Vincent * Tiffany Friday * Tracy Burrows *
Trang Le * Trudie Orchard * Vanessa Liang * Vicki Turner * Violet
Murphy * William Coenik * Team Nelson Alexander * Need-a-Feed
Victoria Suzi Blackburn * La Trobe University Jo Shaw

"Alone we can do so little; together we can do so much"

Helen Keller

Volunteers say...



"My most memorable moments are when people come in looking for help and are taken aback by what we can do for them. Helping people in need is a wonderful experience."

"DIVRS is a second family after my husband passed away and the children left home"

"I feel connected to my community and just smile walking through the door. It is always a happy bubbly place to be. I have gained as much from the social contact and stories of volunteers as the visitors themselves."



"Working on reception is an enjoyable learning experience along with the frustrations encountered by realising how many people need far more support than we can offer."



"My experience has been fantastic, without DIVRS I would never have started my current course of study. Nor got my PPlates (with Cheryl L2P instructor)."

"After graduating with a Bachelors Degree, I developed a chronic illness. My illness forced me to look for a position that required me to be able to sit for periods. It led me to DIVRS where I have learnt new skills like computer use, reception to community support work."



Darebin Fruit Squad,
Darebin and Banyule
Council Sustainability
Best Community Group
Award



Phil Smalley, Volunteer
Long Service, 24 yrs

RECOGNITION & AWARDS



DIVRS, Nominee for
Community Group
Australia Day Award



Paul Daly, Nominee for
Citizen of the Year
Australia Day Award

MORE FACTS

734

VOLUNTEER POSITIONS
ADVERTISED THROUGH DIVRS FOR

43

COMMUNITY ORGANISATIONS



HOURS OF FREE COUNSELLING



*Incl 438 bunches of herbs and 450 doz eggs



■ Men (51%) ■ Women (49%)

IT IS AN ALMOST
EVEN SPLIT OF
MALE AND FEMALE
VOLUNTEERS AT
DIVRS!

A MAJORITY OF OUR
VOLUNTEERS LIVE IN
DAREBIN - A GREAT
WAY TO GET TO
KNOW YOUR
COMMUNITY



■ Darebin (89%) ■ Close Suburbs (11%)

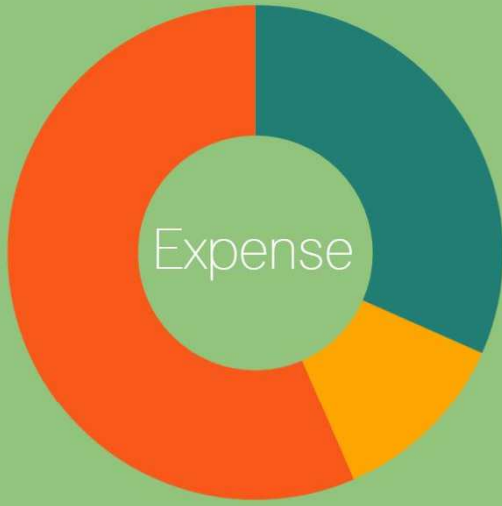
108

TAX HELP
APPOINTMENTS
PROVIDED

Summary Statement of Financial Performance for the YEAR ENDED 30 JUNE 2015



■ Grants (69%) ■ Ops (31%)



■ Programme (32%) ■ Ops (12%) ■ Staff (57%)

**INDEPENDENT AUDITORS REPORT TO THE MEMBERS
OF DAREBIN INFORMATION, VOLUNTEER &
RESOURCE SERVICE INC.**

Scope:

We have audited the Financial Statements, being the Statement by Committee, Profit and Loss Account, Balance Sheet, Statement of Cash Flows and notes to and forming part of the financial statements for the year ended 30th June 2015. The Association's Committee is responsible for the financial statements. We have conducted an independent audit of these financial statements in order to express an opinion on them to the member of the Association.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial statements are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures included have been undertaken to form an opinion whether, in all material respects, the financial statements are presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements and statutory requirements so as to present a view which is consistent with our understanding of the Association and economic entity's financial position, the results of their operations and their cash flows.


The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion:

In our opinion, the Financial Statements of Darebin Information, Volunteer & Resource Service Inc. are properly drawn up:

- (a) so as to give a true and fair view of:
- (i) the state of affairs as at 30th June 2015, and the profit and cash flows for the year ended 30th June 2015; and
 - (ii) In accordance with the provisions of Associations Incorporation Reform Act 2012.
- (b) in accordance with applicable Accounting Standards and other mandatory professional reporting requirements.

Dated at Melbourne this 31st day of August 2015.


.....(signed)

EUGENE ODACHOWSKI
REGISTERED COMPANY AUDITOR (Reg No: 9182)

Unit 7, 617-643 Spencer Street, West Melbourne, VIC 3003
Telephone No: (03) 9376 3455
Facsimile No: (03) 9329 5747

Darebin Information, Volunteers & Resource Service (DIVRS)

Balance Sheet as at 30 June 2015

	2015 \$	2014 \$
Current Assets		
Westpac Bank	44,692	15,143
Uniting Church	0	3,614
Petty Cash	200	200
Prepayments	511	512
Accounts Receivable	12,784	0
	<u>58,187</u>	<u>19,469</u>
Non Current Assets		
Property, Plant & Equipment at cost	14,619	14,619
Less Provision for Depreciation	-6,196	-3,848
	<u>8,423</u>	<u>10,771</u>
Total Assets	<u><u>66,610</u></u>	<u><u>30,240</u></u>
Current Liabilities		
Trade & Other Creditors	423	0
Grants received in advance	10,000	0
Provision for employee entitlements	23,293	22,914
Superannuation Payable	3,384	4,289
ATO - BAS Liability	8,597	6,298
Total Liabilities	<u>45,696</u>	<u>33,501</u>
Net Assets	<u><u>20,914</u></u>	<u><u>-3,261</u></u>
Represented by		
Members Equity		
Opening balance 1 July 2014	-3,261	-15,655
Add / Less Current Year Net Operating Profit/ Loss	24,175	12,394
Total Equity 30 June 2015	<u><u>20,914</u></u>	<u><u>-3,261</u></u>

Darebin Information, Volunteers & Resource Service (DIVRS)

Statement of Cashflows for Year Ended 30 June 2015

	2015	2014
	\$	\$
Cashflows from Operating Activities		
Operating Income Received	449,621	429,267
Payments for Running Costs & Maintenance	-423,687	-415,173
Net Cash Flow from Operating Activities	<u>25,934</u>	<u>14,094</u>
Cash Flow from Investing Activities		
Purchase of Fixed Assets	0	-11,619
Net Cash Flows for the Year	25,934	2,475
Reconciliation of Net Cash Flows to Operating Surplus		
Operating Surplus (Deficit)	24,175	12,394
Add Back Depreciation	2,348	2,766
Changes in Assets & Liabilities	26,523	15,160
Increase / Decrease in Current Assets	-12,784	623
Increase / Decrease in Current Liabilities	12,195	-1,689
Net Cash Flow from Operations	25,934	14,094
Cash at Start of Year	18,957	16,482
Add Net Cash Flows	25,934	2,475
Cash at Bank 30 June 2014	44,891	18,957
made up of		
Cash at Banks	44,691	18,757
Cash on Hand	200	200
Cash at Bank 30 June 2015	<u>44,891</u>	<u>18,957</u>

Darebin Information, Volunteers & Resource Service (DIVRS)

Income & Expenditure Statement for Year Ended 30 June 2015

	2015	2014
	\$	\$
Income		
Grants	294,020	247,702
Operating Income	129,492	157,511
Interest	2,158	1,269
Total Income	<u>425,669</u>	<u>406,483</u>
Expenditure		
Administration Expenses	185	1,232
Advertising & Fundraising	3,489	492
Audit & Legal Fees	1,500	1,500
Bank Fees	98	100
Bookkeeping Fees	5,200	0
Emergency Relief & Foodstore Expenses	81,378	77,099
Computer Expenses	4,473	9,640
Consulting Fees	3,800	3,720
Depreciation	2,348	2,766
Insurance	1,023	1,647
Light & Power	3,813	5,286
Membership & Subscriptions	669	467
Project Expenses	37,735	31,606
Printing & Stationary	4,617	1,478
Provision for Leave Entitlements	8,110	4,404
Postage & Freight	0	553
Repairs, Maintenance & Cleaning	7,698	3,678
Salaries	199,339	216,543
Staff Training / Workforce Development	3,635	600
Sundry Expenses	955	1,678
Superannuation	18,835	19,164
Telephone & Internet	7,795	7,075
Travel Expenses	0	256
Volunteer Expenses	4,227	1,260
Workcover	571	1,844
Total Expenditure	<u>401,495</u>	<u>394,089</u>
Net Operating Income (Loss)	<u>24,175</u>	<u>12,394</u>

**DAREBIN INFORMATION, VOLUNTEER & RESOURCE
SERVICE INC.**


STATEMENT BY MANAGEMENT COMMITTEE

In the opinion of the Management Committee of the Darebin Information, Volunteer & Resource Service Inc.:

- a) The accompanying Income Statement and Cash Flow Statement are drawn up so as to give a true and fair view of the result and cash flow of the Darebin Information, Volunteer & Resource Service Inc. for the year ended 30 June 2015;
- b) The accompanying Balance sheet and Statement of Changes in Equity is drawn up so as to give a true and fair view of the state of affairs for the Darebin Information, Volunteer & Resource Service Inc. as at the end of the financial year, and
- c) At the date of this statement, there are reasonable grounds to believe that Darebin Information, Volunteer & Resource Service Inc. is able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of the Management Committee

Name: David Redfern Signature:  Date: 23/9/15
(Chair)
Darebin Information, Volunteer & Resource Service Inc.

Name: Vanessa Living Signature:  Date: 7/10/2015
(Treasurer)
Darebin Information, Volunteer & Resource Service Inc.

Partners, Donors, Supporters and Allies thank you for your generosity

Australian Tax Office Tax Help Volunteers * Bakers
Delight Fairfield * Cargill Australia Limited * City of
Darebin * Community Information and Support Victoria
(CISVic) * Darebin Community Health * Darebin Legal
Centre * Darebin Libraries * Darebin Response * David
Feeney MP Office * Department of Social Services * East
Reservoir Neighbourhood House * FareShare * Feed
Melbourne * Good Shepherd Microfinance * Grill'd
Northland * Heidelberg Magistrates Court * Inner North
Community Grants * Jika Jika Community Centre * JP
Hardwick and Associates * Knit One Give One * La
Chorale Francis de Melbourne * La Trobe University *
Lions Club Northcote * Lord Mayors Charitable
Foundation * Makin and Luby Motors * Melbourne City
Mission * National Australia Bank * Need a Feed *
Nelson Alexander Foundation Day * Nelson Alexander
Preston * Northern Community Church of Christ *
Personal Individual Donors and Supporters * Preston
Neighbourhood House * Preston Primary School *
Raccoon Club Jar Donors * Reservoir Neighbourhood
House * Salvation Army Support Services Preston *
Scanlon Foundation * SecondBite * SPAN Community
House * SunRice * Terre Madre * Thornbury
Kindergarten * Transition Darebin * Vic Roads * Victoria
Police-Darebin * Victorian Relief & Foodbank

"No act of kindness, no matter how small, is ever wasted"

Aesop



DIVRS

**Darebin Information,
Volunteer & Resource Service**

This year's review is dedicated to the memory of former founding volunteer and DIVRS member Pamela Imberger, 2015