

2016 Annual

REVIEW



DIVRS

Darebin Information,
Volunteer & Resource Service



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About

PURPOSE & VALUES

Darebin Information Volunteer Resource Service is a not-for-profit volunteer driven organisation that delivers free services and programs for vulnerable populations in Darebin, reducing financial crisis, social isolation and barriers to accessing community information.

DIVRS through a variety of services provides:

Resources and support to low income Darebin residents who suffer from financial stress or crisis. Our aim is to strengthen their financial independence and increase resilience.

Programs and services which advance the education and skills development of disadvantaged and other Darebin residents

A volunteer service that promotes social inclusion and strong networks creating opportunities for participation in the City of Darebin

Local capabilities and knowledge to address disadvantage and promote resilience, contributing to the development of social policies and services that impact on the residents of our community

Values become the guiding principles for our daily interactions and implementation of strategy

Resilience
Our ability to bounce back, strengthening through growth and knowledge

Fearless
Being bold, unafraid to take risks, active and being courageous

Collaborative
Working together with all people and organisations to achieve shared goals

Respect
Recognising and valuing each other and the contributions everyone makes

Social Equity
Distribution of resources based on need

DIVRS offers a service that is:
Free
Confidential
Impartial
Independent
Recognises clients' rights to make their own decisions

"BE A RAINBOW IN SOMEONE ELSE'S CLOUD"

Maya Angelou



What she said...

"Being at DIVRS feels like being part of a family. I feel like I fit in well. It makes me get out of bed in the morning."

What he said...

"What I enjoy most about being a volunteer with DIVRS is working with caring, dedicated people who gladly volunteer their time."



Us

Albina Dal Santo
Alice Leather
Amalia Galletti
Ann McDonald
Anna Twining
Anne Stevens
Annika Seidel
Barbara Winter
Bethel Caple
Bo Li
Bianca Catalano
Bojana Stankovic
Brian Johnston
Carmel Brennan
Caroline Clark
Cathy Arter
Celia McGregor
Cheryl Davies
Christy Clarke
Chukwunyere Ekeocha
Colleen Hall
David Arche
David Methven
Dawn Lowery
Diane Buss
Emma Bence
Fernando Falvo
Geoff Toll

Gwenda Prince
Hannah Pennington
Heda Ruzic
Holly King
Ian Peters
Ian Williamson
James Cameron
Jennifer Woodgate
Jenny Coburn
Jessica Ridout
John Coppola
John Pinniger
Joy Banjeri
Julian Van Raalte
Justine McDonough
Karen O'Rourke
Kate Burns
Katherine Mackay
Kathleen Phillips
Kathryn Bolger
Kay Morrison
Kieran Simpson
Kim Hatzi
Kim Lockie
Kristy Greenhill
Laura Smith
Laurie Eaton
Leona Xu

Lina Shaaban
Lorraine McCallum
Malcolm Rust
Manuel Goncalves
Marie-Louise Drew
Maxienne Tritton-Young
Michael Nowara
Michele Fatone
Neil Thomas
Pat Falco
Paul Daly
Paul Leech
Paul Mitchell
Peter Gunn
Peter Muskens
Peter Thomson
Phil Smalley
Philip Bouchier
Philip Croker
Philip Mitchell
Pratima Sharma
Priyantha Wirasekara
Rachel Carlisle
Rebecca May
Rhonda Otto
Rick Edwards
Robert Morwood
Robin Steward

Roger Cripps
Ron Barbour
Roy Burns
Russell Morrison
Sakib Kazi
Sally Radcliffe
Sam Arter
Sam Ferraro
Samantha Pierce
Sarah Holloway
Scott Thomson
Shikha Maaker
Simon Jane
Sophia Pappas
Steven Quach
Sue Pinchbeck
Terry Daly
Tracey Burrows
Trang Le
Trish Brierley
Trudie Orchard
Vickie Turner
Violet Murphy
Zac Martin

Volunteers

Governance & Staff

Chairperson - David Redfearn
Secretary - Con Hatzi
Treasurer - Cleo Chadwick
Finance Sub-Committee - Elizabeth Billings
Finance Sub-Committee - Victor Sekulov

Manager - Freedom Preston-Clark
Horticulturalist - Poppy Turbiak
L2P Programme Leader - Rosie Finn
NILS Officer - Anna Twining
Programme Development Leader - Nevin Cetiner
Urban Food Project Administrator - Kirti Mills
Urban Food Programme Leader - Martin O'Callaghan



Bookkeeping - Evan Butterworth

"A SPECIAL THANKS TO OUR MAJOR PARTNER, THE DAREBIN CITY COUNCIL, WITHOUT ITS SUPPORT DIVRS WOULD NOT BE THE COMMUNITY RESOURCE IT IS TODAY"

David Redfearn, OAM

Chairperson Review

It is with great pleasure, on behalf of the Board of Management, that I present this year's Annual Review to our Members.

Firstly I would like to especially thank our former Treasurer, Vanessa Liang, who has retired from our committee due to work commitments. Vanessa gave us invaluable support as our treasurer and contributed to our much improved financial position. We wish Vanessa well for her future pursuits.

I would also like thank Freedom Preston-Clark, the DIVRS manager, who has helped DIVRS continue to be a viable, relevant and an expanding service to our community. Freedom has worked tirelessly to establish DIVRS reputation and has gained enormous respect from the DIVRS staff and our sector partners. Among her fantastic achievements this year was the continuing development of the Urban Food Program and laying the foundations for the development of a social enterprise. Freedom has also been relentless in pursuing funding so that our organisation is sustainable and we can continue to maintain and develop programs that both support and build our community.

My heartfelt thanks also to our hard working Board members, Con Hatzi, Liz Billings, Cleo Chadwick and Victor Sekulov. Cleo is our new Treasurer and Victor are new board members both of whom joined us this year bringing immense skill, energy and experience to

complement that of our longer term board members.

This ensures that DIVRS is both highly responsive to our community and a model of good governance.

To our funders, CISVic, Vic Roads, Good Shepherd Microfinance the Lord Mayor's Charitable Foundation and our many generous donors, whose generosity allows many Darebin citizens the opportunity to fully engage in our community.

Last but not least the Board would like to mention the hard work done by the DIVRS volunteers who so generously give of their time, skill and energy to assist those in need in our community.

"DIVRS volunteers who so generously give of their time, skill and energy"



**"WE ARE MADE WITH
POTENTIAL, WE SEE POTENTIAL
IN OUR COMMUNITY AND WE
WILL REALISE OUR POTENTIAL
WITH CONTINUAL EFFORT AND
COURAGE"**

Freedom Preston-Clark

Manager Review

Darebin Information Volunteer Resource Service has built on its existing programmes, expertise and capacity, transforming how we explore alternative ways to deliver support for our clients in our youth, emergency relief, urban food and essential community services.

Australian society is rapidly changing. We do not always get it right, nor can we always provide the level of support needed. That's why it is essential we continue to work in partnership with Government, philanthropy and community organisations. It is in the alchemy of collective experience and professionalism that DIVRS delivers incredibly powerful outcomes.

Over the coming 12 months we will continue development and establish an Urban Food Social Enterprise. As a social innovation, it has the potential to be transformative in connecting and engaging multiple sectors of the community in building a sustainable food system in Darebin. In all we do, we will intentionally create capacity for replication so that we can share successes and learning.

We can change the paradigm and the response to vulnerable families who are socially excluded in Australia, community by community.

We learn by doing, refining and improving.

None of our work would be possible without the support of dedicated volunteers and staff and the generous giving in both time and money from all sections of the community.

Our community and Council has enabled us to achieve excellent results over many years and the past 12 months has been no exception.

I would like to thank our Chair, David Redfearn, for his support and the Committee for their countless hours and expertise, which they give freely. Experts individually in their fields, their collective wisdom ensures good governance and a strong strategic approach to our development.

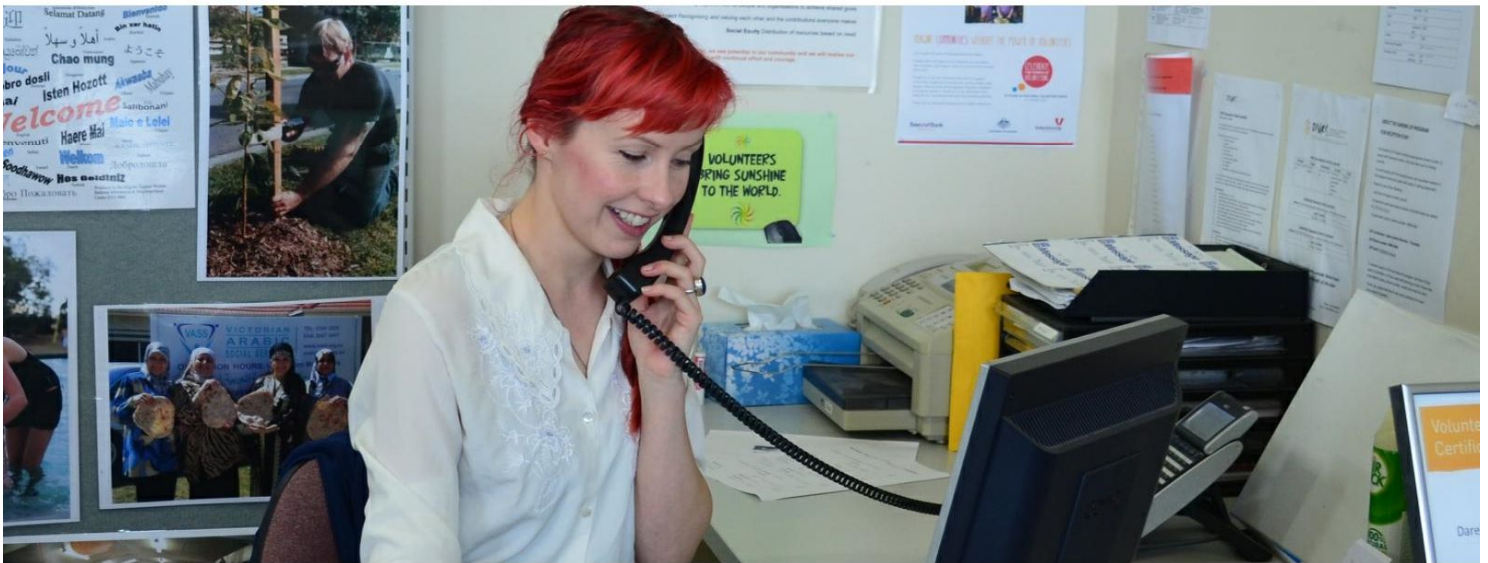
I am most grateful for the trust and confidence of our supporters, team and colleagues. It is a pleasure to serve Darebin community and this very passionate organisation.

**"All great achievements
require time. Nothing will
work unless you do."**

Maya Angelou



"DIVRS is the highlight of my week, I look forward to coming in" Volunteer, 58



What they say...

"I have built a new network of friends by volunteering with DIVRS. It's satisfying to know that I am helping people."

"DIVRS is a family friendly organisation where there feels like no division between its volunteers and paid staff"



Emergency Relief

Our Community

Over time, services like DIVRS provide a more extensive role in community, health and welfare services, facing our own opportunities, challenges, constraints and dependencies of financial sustainability and changing political and policy environments.

DIVRS continues to prioritise and maintain focus on ensuring the most vulnerable and disadvantaged members of our community receive the assistance they need.

Our visitors overwhelming seek assistance due to the costs of essentials like food, utility and housing that are unaffordable based on their low or no income.

Volunteers power our service, engaging daily with individuals to build resilience, enhance capability and increase connectivity to community.

CISVic, Lay of the Land 2016



Volunteers too, increase their own social health and wellbeing and provide invaluable time to our organisation.

We rely on them, strengthening community ties and creating social connections among diverse individuals.



Languages other than English Spoken by our Visitors

Other languages: Bengali, Bosnian, Burmese, Cantonese, Dari, Djabwurrung, Filipino, French, Hazaraghi, Hindi, Indonesian, Irish, Italian, Kurdish, Liberian, Macedonian, Malay, Maltese, Nepali, Oromo, Pashto, Serbian, Sinhalese, Somali, Thai, Turkish, Urdu, Vietnamese

156 Hours of Free Professional Personal Counselling Provided



Food is a Human Right

\$69,182

direct dollar value provided to Darebin residents

\$26,610

grocery vouchers

\$35,640

food parcels

4,757

types of material aid assistance provided



50 new born packs

9,600 feminine hygiene products made available

\$1,500 increased financial support for infant formula

530 woollen products for families over Winter



"Volunteering at DIVRS is very rewarding, in particular when I can resolve an issue in the client's favour "

Volunteer, 63

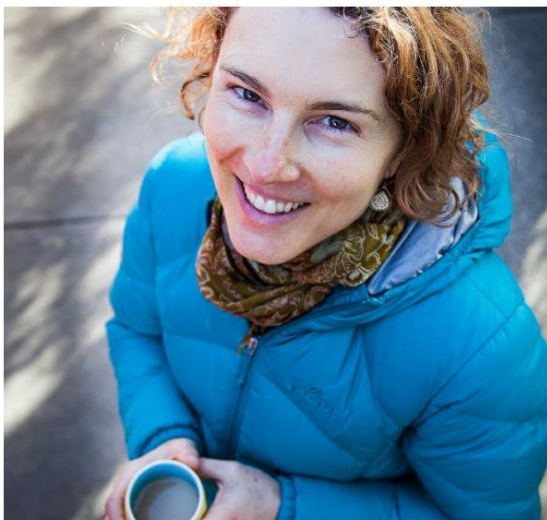
Support is offered through a respectful, non-judgemental and welcoming exchange. Enquiries recorded through the service are:

- 2,366** Electronic based enquiries (website or email)
- 2,935** Phone Enquiries for Assistance
- 3,889** Visit Community Information and Referral for Assistance

Peoples immediate and underlying needs are assessed by trained volunteers

- 823** New Clients and of these;
- 85** clients requiring complex and ongoing support for assistance and case management
- 5%** are under the age of 25
- 8%** Aboriginal, Torres Strait Island or both
- 22%** are over the age of 56
- 90%** main income is from Government
- 124** Tax Help appointments provided

DIVRS isn't always able to assist requests for support due to availability of resources or geographical reach and will average 7 declines for service each day.



2016 Victorian Premier's Volunteer Champions Awards Team Work

"The team sustain the delivery of the Emergency Relief Service at a level that cannot be matched by a paid workforce, and provide client centred, intensive support and increase ability to address the underlying causes of financial hardship.

DIVRS is designed to assist people in immediate financial crisis in a way that maintains the dignity of the individual and encourages self-reliance. This is achieved by a team of volunteers who possess a set of specialised skills in engaging clients with complex and multiple needs. These include strong relationship building skill, knowledge of referral pathways, cultural competency, needs assessments, and an understanding of the broader service sector. Their approach is supportive, confidential, consistent, client-focused and solution-focused. There is a strong emphasis on best practice principal including promoting choice and practising in a manner that is flexible in response, empowering, strengths based, transparent and clear on ethical boundaries. As a team they possess a high level of personal attributes which include being respectful, empathetic, honest, encouraging, non-judgemental, trusting and these qualities are translated in their ability to consistently engage and produce positive outcomes for clients.

Each week our team of volunteers provide emergency relief services to a minimum of 60 clients through casework support and contribute in excess of 150 hours a week. The longest serving member has committed 17 years to DIVRS."



**"Being a volunteer
with DIVRS is very
rewarding. It
makes me active
and feel less
isolated"**

Representing the Emergency Relief Team at the time of the Awards are: Lina Shaaban, Sue Pinchbeck, Marie-Louise Drew, Violet Murphy, John Coppola, (Pictured) David Arche, Con Hatzi, Pratima Sharma, Albina Dal Santo, James Cameron



Learning to Drive

Learners

34%

Learner drivers in the program have been from refugee or asylum seeker backgrounds

“My mentor was great, he really gave me confidence, I was very nervous at first. The more hours the easier it got. It was the best day of my life so far.. when I got my licence. Also I taught my old mentor to use her mobile phone!”

Maryam, 18

77%

DIVRS learner drivers arrived to Australia as unaccompanied minors

“The people from Preston are the most kind, generous people in the world”

Mary, 19
Sudanese Refugee

25

Licences Acheived



“I needed my manual licence, and it was so hard.. my mentor stayed kool even when I crunched the gears. I have my licence and I am at Polytech doing plumbing. Having my licence got me into the course... I now have a future thank you L2P”

Jake, 19

The L2P Program increases equity of access to life opportunities.

Obtaining their licence ensures that these young people improve their opportunities in employment, in caring for family members, education and training.



109 Mentor Learner Matches

21% increased matches in 2016

Mentor, Cheryl Davies received a 2016 Australian Day Award Nomination

“Mentoring with L2P keeps me young and involved in the community. Some are challenging but it is all worth it on licence day, they seem to grow up in the 12 months of mentoring. I love being part of their journey”



Life Long Learning

Learning and Growing

40%

increase in Student Placements Completed

60%

increase of Volunteers moving into paid work related to their field of volunteering with DIVRS

All Volunteers assist in providing induction training, mentoring and support in their respective roles, with new volunteers and students.

DIVRS cultivates a learning and teaching environment, recognising all skill and talent can contribute to personal and professional growth.

2016 Formal Training Provided through DIVRS

Building Upon Interview Skills

Responding to Clients in Distress

Risk of suicide and response

Understanding Domestic Violence across migrant & refugee communities

Consumer Utilities Advocacy

Introducing MyGOV to clients

Identifying Fraud through Bill Checks

Vic Roads and TAC Mentor Training

Tree Grafting and Advanced Tree Pruning

Tree Auditing and Tree Maintenance

L2P State Wide Conference

Food Handling Certification

Pathways to support families at risk of Violence





Urban Food

The Urban Orchard

Urban food production refers to the cultivation, processing and distribution of food in urban areas.

The existing urban orchard which DIVRS has access to through the Darebin Fruit Squad programme is a small scale of what is potentially a large resource for the community.

Registered householders receive an industry standard audit of their trees, to manage preservation and understand maintenance and harvesting needs. Any fruit donation is weighed, registered to the household and recorded as an accumulated community tally. All fruit is redistributed to emergency relief services.

DIVRS is developing an IT response to understand more about the Urban Orchard's potential. It requires promotion and data collection to assess the potential yield and maintenance for sustainability and identify growth areas of fruit trees in Darebin.

Grafting

Creating and Selling Product

Mapping

Collecting and Managing Data

Caring

Maintenance of Fruit Trees for longevity

Promoting

Education and Awareness through training, workshops and promotion

"Increasing social consciousness of urban food issues"

Aligned with understanding the production potential, DIVRS has created a new initiative of propagating from existing heritage fruit trees. Whereby, volunteers have undertaken training in grafting with over 100 apple trees ready for sale.

This local experience and expertise has led to the development of an Urban Food Social Enterprise. Building on existing DIVRS programmes, skill and capacity and aims to transform the way urban food is accessed and utilised in a city.

The enterprise will support the care and maintenance of the existing Urban Orchard (free services and fees for services), fostering community capacity building through volunteer participation and education and creating and selling products from the existing Urban Orchard.



"I have honed my client skills and business approach to selling our services to clients. This has been an important part of shaping how we market or present our skill set in the market place"

Volunteer Arborist



DIVRS has provided leadership and collaboration in horticultural design, production and distribution of edible food systems based in 3 community settings.

In 12 months of established Backyard Basics garden on site at DIVRS, it has harvested vegetables to the equal market value of its construction cost, \$5,500> Urban Food is providing training in organic vegetable production, soil management, composting, other green waste recycling, seedling propagation and planting.

DIVRS continues to contribute to other food relief agencies where it has excess, like the Salvation Army and Second Bite



Public Housing Estate



DIVRS

"Can you please thank your volunteers for pruning my mums grape vine it has been such a help and my dad would be so happy to know it is still being looked after"

Householder, 65



"The urban orchard gives people the opportunity to learn how to grow food a skill that has been losing ground over the past few generations" Martin O'Callaghan, Programme Leader

Social needs are met whereby the redistribution of food, reduces risk of food insecurity, increasing access and volume of seasonal fruit to vulnerable people and reduces waste.

405 Fruit Trees Registered

40% increase, all Fruit Trees are Audited

5 New Community Settings Registered

Current total Fruit Harvest Tally
5942.64 kg Nov, 2016

"There has been a big improvement in the strike rate of fruit on the trees this year, compared to last year, due to the work we carried out"

Resident from Public Housing Estate



No Interest Loan Scheme

Financial conversations have an impact

Knowing where to go to seek help in case of financial difficulties is an indicator of financial capability. Given that NILS is a safe and affordable financial option for many people on low incomes, the very process of learning about NILS and then seeking a loan, can indicate increased financial capability.

In addition, applicants undertake several preparatory steps before participating in the financial conversation - these can include requesting, receiving, and reading the enquiry pack, arranging a NILS interview and preparing for the NILS interview.

For some applicants, this represents the first time they have thought about or taken action towards, improving their financial situation.

Pathways to Resilience, Good Shepherd Microfinance

Four distinctive experiences emerged via statistical analysis, described below.

Informed and Inspired

17% of applicants are much more confident in each area of financial capability, mainly due to very low initial confidence

Savvy and Supported

13% of applicants are much more supported and confident in knowing where to seek help

Confidence consolidated

55% of applicants slightly increased already high levels of confidence

Reality Checked

15% of applicants initial overconfidence made more accurate via a financial conversation

“I’ve had a terrible year and everyone there has been so kind. I’m so grateful for NILS....I now own my furniture which is a great feeling. John was absolutely wonderful and a beautiful human being and James at the front is always so lovely”

Samantha

Samatha's NILS loan was really well conducted given her very small surplus at the end of each fortnight. After completing the loan repayments, Samantha was referred to the AddsUp Program, a matching savings scheme with the NAB bank. She is now saving for her first overseas holiday. Samantha's success in completing the NILS loan qualifies her for a Step Up loan enabling her to purchase a second hand car.



53 Loans Issued

- 73%** reside in public housing
- 48%** internally referred
- 35%** previous borrowers
- 16%** referred through family or friend

“Such a relief!”

Male, 33 Had no washing machine since arrival in Australia a year ago

**\$36, 891 available capital
end of June 2016**

“Fantastic program, wouldn’t have a fridge or washing machine without it”

Female, 31 Survivor of Family Violence



Financial Summary At a Glance EOFY 2016

Income



Philanthropic (24.73%) Local Government (30.32%)

State and Federal Government (44.95%)

Expense



Programmes (77.53%) Operational (22.47%)



Statement of Financial Performance for the Year Ended 30 June 2016

INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF DAREBIN INFORMATION, VOLUNTEER & RESOURCE SERVICE INC.

Scope:

We have audited the Financial Statements, being the Statement by Committee, Profit and Loss Account, Balance Sheet, Statement of Cash Flows and notes to and forming part of the financial statements for the year ended 30th June 2016. The Association's Committee is responsible for the financial statements. We have conducted an independent audit of these financial statements in order to express an opinion on them to the member of the Association.

Our audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance whether the financial statements are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures included have been undertaken to form an opinion whether, in all material respects, the financial statements are presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements and statutory requirements so as to present a view which is consistent with our understanding of the Association and economic entity's financial position, the results of their operations and their cash flows.


The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion:

In our opinion, the Financial Statements of Darebin Information, Volunteer & Resource Service Inc. are properly drawn up:

- (a) so as to give a true and fair view of:
- (i) the state of affairs as at 30th June 2016, and the profit and cash flows for the year ended 30th June 2016; and
 - (ii) In accordance with the provisions of Associations Incorporation Reform Act 2012.
- (b) in accordance with applicable Accounting Standards and other mandatory professional reporting requirements.

Dated at Melbourne this 16th day of August 2016.


.....(signed)

EUGENE ODACHOWSKI
REGISTERED COMPANY AUDITOR (Reg No: 9182)

Unit 7, 617-643 Spencer Street, West Melbourne, VIC 3003
Telephone No: (03) 9376 3455
Facsimile No: (03) 9329 5747



Darebin Information, Volunteers & Resource Service (DIVRS)

Balance Sheet as at 30 June 2016

	2016 \$	2015 \$
Current Assets		
Westpac Bank	62,677	44,692
Petty Cash	200	200
Prepayments	578	511
Accounts Receivable	5,792	12,784
	69,246	58,187
Non Current Assets		
Property, Plant & Equipment at cost	16,478	14,619
Less Provision for Depreciation	-8,823	-6,196
	7,655	8,423
Total Assets	76,901	66,610
Current Liabilities		
Trade & Other Creditors	5,180	423
Grants received in advance	13,889	10,000
Provision for employee entitlements	19,060	23,293
Superannuation Payable	1,976	3,384
ATO - BAS Liability	8,282	8,597
Total Liabilities	48,386	45,697
Net Assets	28,515	20,914
Represented by		
Members Equity		
Opening balance 1 July 2015	20,914	-3,261
Add / Less Current Year Net Operating Profit/ Loss	7,601	24,175
Total Equity 30 June 2016	28,515	20,914



Darebin Information, Volunteers & Resource Service (DIVRS)

Statement of Cashflows for Year Ended 30 June 2016

	2016	2015
	\$	\$
Cashflows from Operating Activities		
Operating Income Received	455,796	449,621
Payments for Running Costs & Maintenance	-435,952	-423,687
Net Cash Flow from Operating Activities	19,844	25,934
Cash Flow from Investing Activities		
Purchase of Fixed Assets	1,859	0
Net Cash Flows for the Year	17,985	25,934
Reconciliation of Net Cash Flows to Operating Surplus		
Operating Surplus (Deficit)	7,601	24,175
Add Back Depreciation	2,627	2,348
Changes in Assets & Liabilities	10,228	26,523
Increase / Decrease in Current Assets	6,926	-12,784
Increase / Decrease in Current Liabilities	2,690	12,195
Net Cash Flow from Operations	19,844	25,934
Cash at Start of Year	44,892	18,957
Add Net Cash Flows	17,985	25,934
Cash at Bank 30 June 2016	62,877	44,891
made up of		
Cash at Banks	62,677	44,691
Cash on Hand	200	200
Cash at Bank 30 June 2016	62,877	44,891



Darebin Information, Volunteers & Resource Service (DIVRS)

Income & Expenditure Statement for Year Ended 30 June 2016

	2016	2015
	\$	\$
Income		
Grants	208,211	294,020
Operating Income	203,320	129,492
Interest	1,306	2,158
Total Income	412,837	425,669
Expenditure		
Administration Expenses	260	185
Advertising & Fundraising	2,513	3,489
Audit & Legal Fees	1,600	1,500
Bank Fees	29	98
Bookkeeping Fees	5,375	5,200
Emergency Relief & Foodstore Expenses	63,576	81,378
Computer Expenses	5,517	4,473
Consulting Fees	0	3,800
Depreciation	2,627	2,348
Insurance	1,029	1,023
Light & Power	3,705	3,813
Membership & Subscriptions	429	669
Project Expenses	43,972	37,735
Printing & Stationary	4,890	4,617
Provision for Leave Entitlements	3,891	8,110
Repairs, Maintenance & Cleaning	5,851	7,698
Salaries	220,288	199,339
Staff Training / Workforce Development	3,575	3,635
Sundry Expenses	496	955
Superannuation	20,096	18,835
Telephone & Internet	6,131	7,795
Volunteer Expenses	7,653	4,227
Workcover	1,733	571
Total Expenditure	405,236	401,494
Net Operating Income (Loss)	7,601	24,175



**DAREBIN INFORMATION, VOLUNTEER & RESOURCE
SERVICE INC.**

STATEMENT BY MANAGEMENT COMMITTEE

In the opinion of the Management Committee of the Darebin Information, Volunteer & Resource Service Inc.:

- a) The accompanying Income Statement and Cash Flow Statement are drawn up so as to give a true and fair view of the result and cash flow of the Darebin Information, Volunteer & Resource Service Inc. for the year ended 30 June 2016;
- b) The accompanying Balance sheet and Statement of Changes in Equity is drawn up so as to give a true and fair view of the state of affairs for the Darebin Information, Volunteer & Resource Service Inc. as at the end of the financial year, and
- c) At the date of this statement, there are reasonable grounds to believe that Darebin Information, Volunteer & Resource Service Inc. is able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of the Management Committee

Name: David Redfearn Signature: David Redfearn Date: 20/9/2016
(Chair)
Darebin Information, Volunteer & Resource Service Inc.

Name: CLEO CHADWICK Signature: [Signature] Date: 20/9/16
(Treasurer)
Darebin Information, Volunteer & Resource Service Inc.



Gratitude and Acknowledgement

Abbe Corrugated Ltd
Annika Fleur
Australian Tax Office Tax Help Volunteers
Bakers Delight Fairfield
Cargill Australia Limited
CERES
City of Darebin
Community Information and Support Victoria (CISVic)
Darebin Community Health
Darebin Legal Centre
Darebin Libraries
Darebin Response
David Feeney MP Office
East Reservoir Neighbourhood House
FareShare
Feed Melbourne
Good Shepherd Microfinance
Grill'd Northland
Heidelberg Magistrates Court
Individual Donors and Supporters
Inner North Foundation
Jika Jika Community Centre
Knit One Give One
La Chorale Francis de Melbourne
La Trobe University
Lions Club Northcote
Lord Mayors Charitable Foundation
Need a Feed
Nelson Alexander Local Staff
Preston Primary School
R E Ross Trust
Reservoir Leisure Centre
Reservoir Neighbourhood House
Salvation Army Support Services Preston
SecondBite
SPROUT
TAKT Studio
Thornbury Kindergarten
Vic Roads
Victoria Police-Darebin
Victorian Relief & Foodbank

“In small and big ways these people and organisations have contributed practically to the positive outcomes in our community, we are grateful for your interest, commitment and investment towards our shared objectives”

With thanks DIVRS

“I've learned that
people will forget
what you said,
people will forget
what you did, but
people will never
forget how you
made them feel”

Maya Angelou

This years Annual Review is dedicated to the spirit of the Anzac Centenary and the Volunteers of this time, 1914-18

DIVRS acknowledges the Wurundjeri people who are the Traditional Owners of the land we work from. DIVRS also thanks and acknowledges their Elders, past and present, for their assistance.



Published by Darebin Information Volunteer and Resource Service

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Darebin Information Volunteer and Resource Service is Incorporated under the Incorporated Associations Act 1981. It was formerly called Northcote Community Information and Support Service, and Northcote Citizens' Advice Bureau and Information Centre No. A0020287B. It is endorsed as a Deductible Gift Recipient under the Income Tax Assessment Act 1997, ABN 80 927 699 259. Design, F Preston-Clark. All photos published, owned and protected by DIVRS 2016 ©